

Managing the impact on stakeholders in the business value chain.

The Company places importance on sustainable development within the organization's business operations. But including the development Throughout the business value chain; for this reason, the Company has integrated business value chain management into the business drive. This covers understanding stakeholder expectations throughout the value chain through assessing and analyzing high-risk issues, developing responsive solutions, and integrating them into business operations to mitigate risks. Doing business may cause environmental, social, and governance impacts on stakeholders in the Company's business value chain.

3.2.1 Business Value Chain



Ensure responsible sourcing, including but not limited to food and beverage health and safety compliance and sustainable supply chain practices.

Reduce the environmental footprints of our refurbishment process through green and sustainable practices.

Make particular food and beverage quality and safety and decrease the environmental footprints of our inventory management and distribution processes

Encourage availability and inclusion of retail products for everyone through vending machines.

Develop response measures to meet their expectations by collecting customers' opinions, suggestions, or complaints regularly.

3.2.2 Stakeholder Analysis

	Gov. agencies and regulators	Business partners and suppliers	Customers and consumers	Employees	Shareholders and investors	Community and society	Media and financial analyst	Business Competitors
1	✓	✓		✓		✓	✓	
2	✓	✓	✓	✓		✓		
3	✓	✓	✓	✓		✓		
4	✓	✓	✓	✓	✓		✓	✓
5	✓	✓	✓	✓	✓	✓	✓	

Stakeholders	Key issues or expectations	Operational guidelines for responsiveness	Channels of response
Government agencies and regulators	<ul style="list-style-type: none"> ▶ Compliance with regulations ▶ Business operations align with the sustainable development economy following the announcement of the National Agenda 2021 ((Bio-Circular-Green Economy: BCG Model) 	<ul style="list-style-type: none"> ▶ Comply with and support the policies of regulators and government agencies. ▶ Study and apply the Bio-Circular-Green Economy with the Company's sustainability management policy. ▶ Continuously monitor government policies and apply them appropriately. 	<ul style="list-style-type: none"> ▶ Annual report ▶ www.sunvending.co.th ▶ Facebook: SUN Vending ▶ Environmental impact assessment report
Business partners and suppliers	<ul style="list-style-type: none"> ▶ Implications of changes in ESG on procurement practices. ▶ Business growth and stability ▶ Fair procurement and timely payments 	<ul style="list-style-type: none"> ▶ Establish procurement practices with partners and contractors consistent with ESG guidelines. ▶ Open channels for suggestions and opinions. ▶ Disclose important procurement information 	<ul style="list-style-type: none"> ▶ Case-by-case basis meeting ▶ Company hotline ▶ Annual report ▶ Code of Conduct ▶ www.sunvending.co.th
Customers and consumers	<ul style="list-style-type: none"> ▶ Delivery of quality products that meet the needs of customers and consumers. ▶ Healthy, safe, and nutritional food and beverages ▶ > Efficient and rapid communication with customers 	<ul style="list-style-type: none"> ▶ Regularly include performance reviews conducted to improve and develop product quality in meeting agendas. ▶ Set safety and nutrition standards in product selection for consumers 	<ul style="list-style-type: none"> ▶ Annual report ▶ Direct contact on a case-by-case basis ▶ Hotline: 02-026-3805 ▶ info@sunvending.co.th ▶ www.sunvending.co.th ▶ Facebook: SUN Vending
Employees	<ul style="list-style-type: none"> ▶ Career Path ▶ Welfare and fair compensation. ▶ Fair and equitable treatment of employees ▶ Safe and appropriate working environment 	<ul style="list-style-type: none"> ▶ Promote employee capacity in terms of professional skills and other supporting skills and set clear indicators ▶ Consider fairness of employee compensation and welfare, considering wages in the labor market ▶ Establish transparent employee rights guidelines. 	<ul style="list-style-type: none"> ▶ Internal e-mail ▶ Empeo system ▶ www.sunvending.co.th ▶ Employee survey ▶ Company activities ▶ Facebook: SUN Vending ▶ Code of Conduct

Stakeholders	Key issues or expectations	Operational guidelines for responsiveness	Channels of response
		<ul style="list-style-type: none"> ▶ Establish guidelines for occupational safety and health and safety and emphasize strict adherence. ▶ Establish channels for employees to provide opinions. 	
Shareholders and investors	<ul style="list-style-type: none"> ▶ Continuous growth of business performance ▶ Transparent corporate governance ▶ Conduct business following ESG guidelines 	<ul style="list-style-type: none"> ▶ Management conduct analysis and feasibility studies for budget and return on investment in each project before making a decision. ▶ Be able to validate the existence of good corporate governance to ensure transparency. ▶ Listening to opinions to improve business operations. ▶ Disclose significant ESG-related information to ensure stakeholder confidence and integrate ESG-related frameworks into business and strategic planning. 	<ul style="list-style-type: none"> ▶ Annual report ▶ Annual shareholder meeting ▶ www.sunvending.co.th
Community and society	<ul style="list-style-type: none"> ▶ Potential safety and environmental impacts from business operations. ▶ Participate in community development in terms of knowledge, employability, income, and financial or equipment support that is beneficial to the community 	<ul style="list-style-type: none"> ▶ Establish guidelines and manage business activities to reduce potential social and environmental impacts. ▶ Promote the formation of projects that create inclusive engagement among companies, communities, and society 	<ul style="list-style-type: none"> ▶ Social Services ▶ Responsible projects ▶ Community field visit ▶ Public hearing ▶ www.sunvending.co.th
Media and financial analyst	<ul style="list-style-type: none"> ▶ Factual information 	Disclose company information, news, and business performance data in a transparent and verifiable manner	<ul style="list-style-type: none"> ▶ Traditional communication channels such as television, radio, newspapers

Stakeholders	Key issues or expectations	Operational guidelines for responsiveness	Channels of response
			<ul style="list-style-type: none"> ▶ Online media channels related to investment. ▶ Annual report ▶ www.sunvending.co.th
Business competitors	▶ Fair competition	▶ Conduct business with ethics and strictly comply with trade competition laws	<ul style="list-style-type: none"> ▶ Direct contact on a case-by-case basis ▶ www.sunvending.co.th ▶ Facebook: SUN Vending